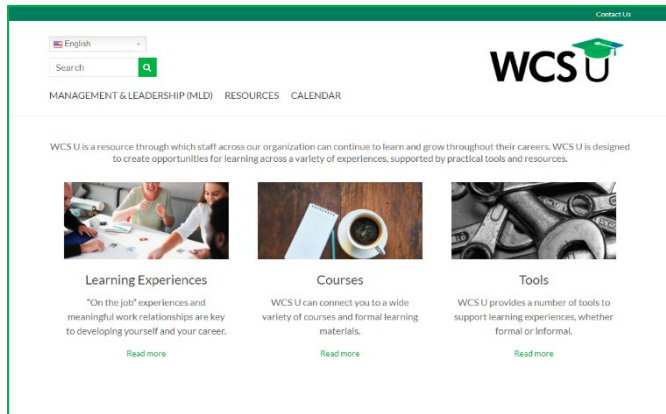




User Guide to WCS U for Full-Time Employees

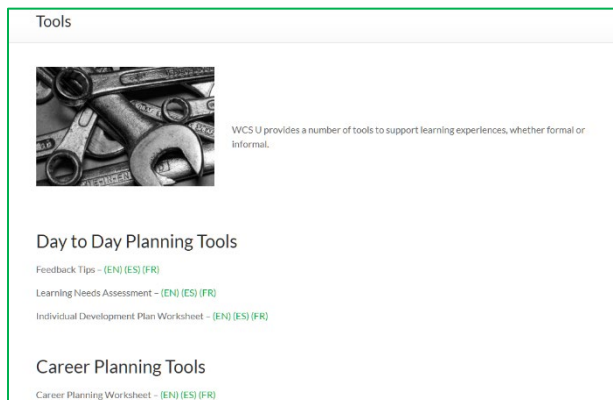
WCS U is a professional development portal for WCS employees. Access WCS U via OurWCS.org or via <https://learn.wcs.org>. WCS U includes three main areas: Learning Experiences, Courses, and Tools.

WCS U



To view offerings, click on the image for each heading. Most resources do not require a login.


WCS U TOOLS



Download tools to support your learning and career development. Click on the language abbreviation next to the tool name.

WCS U COURSES


Courses



WCS U can connect you to a wide variety of formal learning materials and courses offered in different formats by different providers, most provided free of charge by WCS.



Feel free to browse the topic areas below to connect to the most relevant formal learning resources.

Foundational Skills ...



such as interpersonal communication, professional effectiveness, and relationship management.


Available through:



Courses in broad skill areas are available from several providers. To search for available courses, click on the logo of a provider.

WCS U FAQs

Frequently Asked Questions



- General Questions
- NetDimensions Course Platform Questions

General Questions

What are the technical requirements for WCS U?

Access to WCS U requires a reliable internet connection and Chrome, Firefox, or Safari browser. Internet Explorer is not supported. Some courses accessed via WCS U may require audio speakers and a microphone.

How do I find course providers through WCS U?

WCS U is your gateway to a wide variety of courses in a number of different formats (online, in-person, blended). Under the "Courses" page, you will find different providers listed by topic area. **Click on a provider's logo to go to their course platform.**

The following providers require a profile in order to access courses:

NetDimensions – Full-time staff profiles are automatically created once an employee has active employment status AND an active WCS email address. Please allow up to **four (4) weeks** from the start of your employment for your NetDimensions profile to be active. An

For more information, please view our FAQ, located under Resources.

WCS U Support is available Monday through Friday, 9am to 5pm eastern time via learn@wcs.org.